

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

**UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA**

Plaintiff,

v.

PALO ALTO NETWORKS INC., NIKESH
ARORA, DIPAK GOLECHHA and LEE
KLARICH,

Defendants.

Case No.

**CLASS ACTION COMPLAINT FOR
VIOLATION OF THE FEDERAL
SECURITIES LAWS**

DEMAND FOR JURY TRIAL

1 Plaintiff _____ (“Plaintiff”), individually and on behalf of all others similarly situated,
2 alleges the following upon personal knowledge as to Plaintiff, and upon information and belief as
3 to all other matters based upon the investigation conducted by and through Plaintiff’s attorneys,
4 which included, among other things, a review of documents filed by Defendant Palo Alto Networks,
5 Inc. (“Palo Alto Networks” or the “Company”) with the U.S. Securities and Exchange
6 Commission (“SEC”), research reports issued by securities and financial analysts, press releases
7 issued by Defendants, media and news reports, and other publicly available information about
8 Defendants. Plaintiff believes that substantial additional evidentiary support will exist for the
9 allegations set forth herein after a reasonable opportunity for discovery.

10 **NATURE AND SUMMARY OF THE ACTION**

11 1. This is a securities fraud class action on behalf of all those who purchased, or otherwise
12 acquired, Palo Alto Network common stock during the period from August 18, 2023 through February
13 20, 2024, inclusive (the “Class Period”), who were damaged thereby (the “Class”). This action is
14 brought on behalf of the Class for violations of Sections 10(b) and 20(a) of the Securities Exchange
15 Act of 1934 (the “Exchange Act”), 15 U.S.C. §§ 78j(b) and 78t(a) and Rule 10b-5 promulgated
16 thereunder by the SEC, 17 C.F.R. § 240.10 b-5.

17 2. Palo Alto Networks is a multinational cybersecurity company that offers an enterprise
18 cybersecurity platform for network security, cloud security, and various cloud-delivered security.

19 3. Throughout the Class Period, Defendants made false and/or misleading statements, as
20 well as failed to disclose material facts, including that: (1) the Company’s consolidation and
21 platformization initiatives were not driving increased market share to a significant degree; (2) the
22 Company would need to ramp up platformization and free product offerings to entice customers to
23 adopt more of their platforms; (3) the Company’s high growth in billings was not sustainable; (4) new
24 AI offerings were not facilitating greater platformization and consolidation; and (5) based on the
25 foregoing, Defendants lacked a reasonable basis for their positive statements about customer demand,
26 billings, and platformization, as well as related financial results, growth, and prospects.

1 misleading prior to its issuance and had the ability and opportunity to prevent the issuance of these
2 false statements or to cause them to be corrected. Because of their positions with the Company and
3 access to material non-public information available to them but not to the public, the Individual
4 Defendants knew that the adverse facts specified herein had not been disclosed to and were being
5 concealed from the public and that the positive representations being made were false and misleading.
6 The Individual Defendants are liable for the false statements pleaded herein.

7 18. Palo Alto Networks and the Individual Defendants are referred to herein, collectively,
8 as “Defendants.”

9 SUBSTANTIVE ALLEGATIONS

10 19. Palo Alto Networks is a global cybersecurity company that provides platforms and
11 services to help secure enterprise users, networks, clouds, and endpoints. The Company focuses on
12 four fundamental areas: network security, cloud security, security operations, and Unit 42 to provide
13 threat intelligence and security consulting. Its subscription offerings include cloud-delivered security
14 services, secure access service edge, cloud security, and security operations.

15 20. The company’s security operations offerings include various subscriptions, including
16 Cortex XSIAM (which uses AI technology), Cortex XDR, Cortex XSOAR, and Cortex Xpanse. The
17 Cortex XSIAM offering is marketed as the “AI security automation platform for the modern SOC,
18 harnessing the power of AI to radically improve security outcomes and transform security
19 operations.” At the beginning of the Class Period, Defendant Arora advertised XSIAM and the
20 Company’s AI initiatives, stating “[w]e continue to drive platformization and capitalize on the
21 opportunity the changing landscape presents for products like XSIAM.” He also represented that Palo
22 Alto Networks was “uniquely positioned in the industry” to be able to deliver AI-based outcomes to
23 customers. In November 2023, Defendant Klarich also touted the progress of XSIAM and the greater
24 potential in harnessing AI to benefit the Company, highlighting “very strong” interest from customers
25 fueled by its AI technology and automation for the “fastest sort of growth of a new product that we’ve
26 ever seen.”

1 21. Leading up to the Class Period, Palo Alto Networks reported steady growth in revenue
2 and billings, which the Company defines as a “key financial metric” that “provides investors with an
3 important indicator of the health and visibility of our business because it includes subscription and
4 support revenue, which is recognized ratably over the contractual service period, and product revenue,
5 which is recognized at the time of hardware shipment or delivery of software license.” In the past five
6 years, Palo Alto Networks significantly increased its offerings to become a more comprehensive
7 cybersecurity platform, and as a result, driving the consolidation of customers across multiple
8 platforms became a core strategy.

9 22. Throughout the Class Period, the Company represented that consolidation and
10 “platformization” efforts were driving growth, including Defendant Arora’s statement in November
11 2023 that “[w]e launched an AI-enabled cloud manager in network security to continue our
12 consolidation and platformization efforts towards Zero Trust.” Zero trust is a strategic approach to
13 cybersecurity that continuously validates every stage of a digital interaction. Defendant Golechha also
14 stated that, “we see strong demand in the market and continue to see customers make a technical
15 selection of offerings across our portfolio.”

16 23. At the same time, Palo Alto Networks was racing to compete with cybersecurity-
17 focused peers (including CrowdStrike, Zscaler, and Cloudflare), as well as Microsoft, which had
18 recently boosted its cybersecurity business with expanded AI capabilities. In November 2023,
19 Microsoft unveiled a new generative AI solution, Microsoft Security Copilot, also advertised as built
20 on the principles of Zero Trust, to create a “flywheel of protection to change the asymmetry of the
21 digital threat landscape[.]” CrowdStrike also revealed a new generative AI cybersecurity tool called
22 Charlotte AI in May 2023, followed by another AI and automation-based tool, Falcon for IT, in
23 September 2023.

24 24. Despite representing to investors that there was “strong demand in the market,”
25 “strong interest across our next-generation security portfolio,” and that “platformization is continuing
26 to drive large deal momentum,” Palo Alto Networks was struggling to compete in a competitive
27 environment. As a result of Defendants’ misleading statements and omissions about the Company’s
28

1 platformization efforts and customer demand, investors were unaware that Palo Alto Networks was
2 being pushed to ramp up customer incentives to the detriment of its own financial performance and
3 that the Company's high growth in its key billings metric was not sustainable.

4 **DEFENDANTS' MATERIALLY FALSE AND**
5 **MISLEADING STATEMENTS AND OMISSIONS**

6 25. The Class Period starts on August 18, 2023, when Palo Alto Networks held an earnings
7 call about its reported financial results for its fiscal 2023 fourth quarter. On the call, Defendant Arora
8 advertised the Company's platformization initiative, stating:

9 This quarter, we added more new ARR than any other pure-play cybersecurity
10 company. *Our platformization is continuing to drive large deal momentum.* One way
11 to illustrate the traction of our next-generation security capability across network
12 security, cloud security and SOC automation, so look at the makeup of some of our
13 largest deals.

14 * * *

15 *We continue to drive platformization and capitalize on the opportunity the changing*
16 *landscape presents for products like XSIAM.* We continued with our go-to-market
17 transformation. For example, we consolidated our SASE sales team into our core a
18 year ago, and we had a strong outcome, as you saw, with some large transactions and
19 opportunities across the pipeline.

20 26. Defendant Arora further touted the Company's platformization, stating:

21 We talked about platformization or you've heard that word, you will keep hearing it
22 to the next sort of 45 minutes from our team because we believe that's the way to
23 deliver security, is resonating with our customers. *Our customers are seeing it. My*
24 *team is going to show you some amazing UI.*

25 I think you're going to start seeing not only just we're talking about this sort of the
26 next level of platformization. You will start seeing, right after me, how we actually
27 bring it to life. So I cannot be more excited about some of the work we're doing on the
28

1 product side, stuff that we haven't shown anybody yet. You are going to see it today
2 because it's important for us not just to talk about it, be able to show you how we're
3 going to deliver.

4 *So you will see a next level of integration and how we can deliver security outcomes.*
5 *You'll see sneak peeks into how we're going to leverage AI copilots in each of our*
6 *products to create the simplicity and usability that security has not had, to be honest,*
7 *so far. So I couldn't be more excited about how our teams are going to keep driving*
8 *more and more platformization, more and more integration,* where things of
9 integrating best-of-breed vendors as sort of DIY or do it yourself or do it home is going
10 to be a thing of the past.

11 27. Defendant Arora also addressed Palo Alto Networks' evolving capabilities in AI,
12 stating:

13 *And over the next possibly 3, 6, 9 months, you will see more and more capability*
14 *delivered to our customers using that generative AI framework or predictive AI or*
15 *precision AI framework.* I think in the next 3 to 5 years, that is going to fundamentally
16 change what Palo Alto is able to do out there in the market. And as I said, we cannot
17 do this without the best people.

18 28. During a conference call on September 7, 2023, an analyst asked whether the
19 Company could achieve the security "equivalent of a Workday or a Salesforce or a ServiceNow" after
20 the development of "consolidated platforms in cybersecurity[,]" as Defendant Arora had previously
21 stated, with the "3 platforms [network security, cloud security, and SOC transformation] you have
22 today?" Defendant Arora responded: "**Yes. Yes. I think our newest platform around the SOC is --**
23 **has tremendous potential. I think that's kind of the integrated platform.** Most of our competitors in
24 that space are 15-year old tech. I think it's the CrowdStrike, Palo Alto, SentinelOne moment that
25 happened to endpoints, which is happening to SOC except to standard SOC's."

26 29. During an earnings call on November 15, 2023, Defendant Arora again touted the
27 Company's progress in platformization and consolidation, stating:
28

1 On the macroeconomic front, business practices continue to adapt and adjust to new
2 normal with higher interest rates for longer. Internally, on the product side, we've had
3 one of the strongest starts to our fiscal year. In addition to various recognitions, we
4 have delivered strong innovation across all 3 platforms. *We launched an AI-enabled*
5 *cloud manager in network security to continue our consolidation and*
6 *platformization efforts towards Zero Trust.*

7 30. Defendant Arora further stated:

8 *We continue to see strong interest across our next-generation security portfolio, and*
9 *we're making progress on our platformization journey.* I'll highlight a few deals to
10 talk about the diversity of opportunity, cross-platform buys as well as the geographical
11 distribution of our deals.

12 *For example, a federal government agency signed a \$25 million expansion*
13 *transaction, including adding Cortex XDR and Prisma Access in highly competitive*
14 *situations, expanding their network security footprint. This customer has now spent*
15 *over \$100 million over its lifetime across our [chief] platform.* A large global SaaS
16 provider signed an \$18 million Prisma Cloud transaction to consume modules across
17 the portfolio. The customer is already a customer for our network security and Cortex
18 platforms. A large educational organization expanded its relationship with us in the
19 first quarter in a \$15 million transaction, adding XSIAM, Prisma Cloud and an
20 expansion of its network security footprint. And lastly, a nation state signed a \$28
21 million deal. That is a first of its kind, standardizing on both SASE and XSIAM. *This*
22 *is a long sales cycle and represents our systematic approach to platformization.*

23 31. Defendant Arora also represented the progress of new products in the Company's
24 consolidation efforts, stating:

25 Let's turn on to updates from our 3 platforms that are the engine driving our success.
26 First, in network security. *We continue to drive innovation across our portfolio and*
27 *see momentum as customers drive towards Zero Trust architecture. This month, we*
28

1 *unveiled PAN-OS 11.1 or Cosmos and Strata Cloud Manager, unifying the*
2 *management of all of our 3 form factors and all security services in a single pane of*
3 *glass and also leveraging AI to analyze security policies, reduce risk configurations*
4 *and predict and prevent disruptions.*

5 *Customers who invest in our platform by deploying all 3 form factors continue to*
6 *grow rapidly, up 34%. Of our top 100 network security customers, 60% have*
7 *purchased all 3 form factors, up from 53% a year ago. On average, these platform*
8 *customers spend more than 15x of the rest of our network security customer spend.*

9 32. In response to an analyst's question about the XSIAM pipeline, Defendant Klarich
10 stated:

11 *Yes, were -- look, we've obviously over the last few quarters talked about XSIAM,*
12 *and the interest we're seeing from customers is very strong. And it's been the fastest*
13 *sort of growth of a new product that we've ever seen. I think it speaks to a couple of*
14 *things. One is just the need in the market from customers to go through the SOC*
15 *transformation. Nikesh talked about the speed of attacks increasing relative to*
16 *disclosure requirements and things like that. And obviously, the number of attacks*
17 *simply going up as well. That's driving the technology need to have a different*
18 *solution, a better solution, one driven by AI and automation. And that's exactly how*
19 *XSIAM was built, and that is what's fueling the interest.*

20 *The second part of this is with XSIAM, we're able to replace several of the*
21 *customers' legacy point solutions in the SOC. So we are consolidating multiple*
22 *independent piece parts with a single XSIAM deployment. And third, with each*
23 *deployment of XSIAM, this is a significant investment the customer is making in us.*
24 *So it would vary with those [investments] for 3-year investments, in some cases,*
25 *even longer, because they are standardizing their SOC on a new platform. They want*
26 *that long-term runway with us. This is not a short-term decision they're making. So*

1 *all of those factors are what are fueling the strong pipeline that we shared and the*
2 *early customer success we're having with XSIAM.*

3 33. Defendant Golechha addressed the use of discounts and deferred payment terms to
4 entice new customers, but assured investors that there was strong demand in the market and that Palo
5 Alto Networks had a strong financial position and flexibility:

6 Before turning to guidance, I want to frame some of the impacts that we're seeing on
7 our billings. As Nikesh noted, *we see strong demand in the market and continue to*
8 *see customers make a technical selection of offerings across our portfolio. From*
9 *here, we see more customers asking for deferred payment terms either with annual*
10 *billings, financing through PANFS or pursuing external financing. Some*
11 *customers are looking for additional discounts for upfront payments as they grapple*
12 *with the cost of money. Our strong financial position, which includes \$7 billion in*
13 *cash, cash equivalents and investments, combined with our many options in dealing*
14 *with this dynamic, gives us significant flexibility.* This can impact our billings trends
15 quarter-to-quarter, and we're reducing our billings guidance to account for this through
16 the fiscal year 2024.

17 34. Defendant Arora also addressed the Company's billing metric and financial flexibility,
18 stating:

19 In Q1, the cost of money remained a constant discussion and customers' significant
20 focus on this topic is becoming the new normal. The way it manifests itself in our
21 business is that there's always a payment and duration discussion in final
22 renegotiations. *Given our strong balance sheet, we can use a mix of strategies to*
23 *navigate the environment. This includes annual billing plans, financing through*
24 *PANFS and partner financing. Whilst this does not impact our business demand or*
25 *impact to annual revenue or annual metrics, it does create variability on total*
26 *billings more than before, depending on financing use or the duration of contracts.*

27
28

1 *I am not concerned about the demand for cybersecurity for this quarter and*
2 *upcoming quarters nor am I concerned about our ability to execute. The billings*
3 *variability is a pure consequence of the payment conversations that we're having*
4 *with our customers, and this is validated by the fact that we continue to see strong*
5 *RPO and low churn, suggesting this is a cosmetic impact to our business.*

6 35. During a conference call on November 29, 2023, in response to an analyst's question
7 about the competitive environment, Defendant Arora stated:

8 The way I think about competition, remember, 5 years ago, we had 1.5% market share
9 of \$180 billion market. We're probably at 3.5% now, which means 96% of the time,
10 somebody else has got the business. This -- I live happily with competition. It's great.
11 It's wonderful, drives more innovation. ***Our platformization continues to get us more***
12 ***and more share.*** The more people that are in the market, the more innovation there is,
13 the more they could tell customers and saying, listen, you should move to SASE.

14 36. The statements referenced above in ¶¶25-35 were materially false and/or misleading
15 when made because they failed to disclose the following adverse facts pertaining to the Company's
16 business, which were known to Defendants or recklessly disregarded by them as follows:

- 17 a) Palo Alto Networks' consolidation and platformization initiatives were not
18 driving increased market share to a significant degree;
- 19 b) Palo Alto Networks would need to ramp up platformization and free product
20 offerings to entice customers to adopt more of their platforms;
- 21 c) Palo Alto Networks' high growth in billings was not sustainable;
- 22 d) Palo Alto Networks' new AI offerings were not facilitating greater
23 platformization and consolidation;
- 24 e) that, based on the foregoing, Defendants lacked a reasonable basis for their
25 positive statements about the Company's business, operations, and prospects related to
26 customer demand, billings, and platformization.

1 misrepresentations and failed to disclose material facts necessary in order to make the statements
2 made, in light of the circumstances under which they were made, not misleading.

3 56. Defendants violated §10(b) of the Exchange Act and Rule 10b-5 in that they (i)
4 employed devices, schemes, and artifices to defraud; (ii) made untrue statements of material fact
5 and/or omitted to state material facts necessary to make the statements not misleading; and (iii)
6 engaged in acts, practices, and a course of business which operated as a fraud and deceit upon those
7 who purchased or otherwise acquired the Company's securities during the class period.

8 57. Plaintiff and the Class have suffered damages in that, in reliance on the integrity of the
9 market, they paid artificially inflated prices for the Company's common stock. Plaintiff and the Class
10 would not have purchased the Company's common stock at the price paid, or at all, if they had been
11 aware that the market prices had been artificially and falsely inflated by Defendants' misleading
12 statements.

13 **COUNT II**
14 **For Violation of §20(a) of the Exchange Act**
15 **(Against All Defendants)**

16 58. Plaintiff repeats and re-alleges each and every allegation contained above as if fully
17 set forth herein.

18 59. Defendants acted as controlling persons of the Company within the meaning of §20(a)
19 of the Exchange Act as alleged herein. By virtue of their high-level positions at the Company, the
20 Individual Defendants had the power and authority to cause or prevent the Company from engaging
21 in the wrongful conduct complained of herein. The Individual Defendants were provided with or had
22 unlimited access to the documents where false or misleading statements were made and other
23 statements alleged by Plaintiff to be false or misleading both prior to and immediately after their
24 publication, and had the ability to prevent the issuance of those materials or to cause them to be
25 corrected so as not to be misleading. The Company controlled the Individual Defendants and all of
26 its employees. By reason of such conduct, Defendants are liable pursuant to §20(a) of the Exchange
27 Act.
28

1 **PRAYER FOR RELIEF**

2 WHEREFORE, Plaintiff prays for relief and judgment, as follows:

3 A. Determining that this action is a proper class action pursuant to Rule 23(a) and
4 23(b)(3) of the Federal Rules of Civil Procedure on behalf of the Class as defined herein, and a
5 certification of Plaintiff as class representative pursuant to Rule 23 of the Federal Rules of Civil
6 Procedure and appointment of Plaintiff’s counsel as Lead Counsel;

7 B. Awarding compensatory and punitive damages in favor of Plaintiff and the
8 other class members against all Defendants, jointly and severally, for all damages sustained as a result
9 of Defendants’ wrongdoing, in an amount to be proven at trial, including pre-judgment and post-
10 judgment interest thereon.

11 C. Awarding Plaintiff and other members of the Class their reasonable costs and
12 expenses in this litigation, including attorneys’ fees, experts’ fees and other reasonable costs and
13 disbursements; and

14 D. Awarding Plaintiff and the other Class members such other relief as this Court
15 may deem just and proper.

16 **DEMAND FOR JURY TRIAL**

17 Plaintiff hereby demands a trial by jury.
18
19
20
21
22
23
24
25
26
27
28

1 February 26, 2024

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28